WASHINGTON COURTS
ADMINISTRATIVE OFFICE OF THE COURTS

Courts of Limited Jurisdiction Case Management System (CLJ-CMS)

Vonnie Diseth, Director/CIO Information Services Division (ISD)
August 22, 2025

Project Scope

- Four Components
  - eFile & Serve
  - Enterprise Justice
  - Enterprise Supervision
  - re:Search (public access, replaces “Tyler Portal”)

Work in Progress

- **Continuing to Stabilize Pilot & Early Adopter Courts**
  - 15 Defects Open (30 Closed)
  - 19 Enhancements Open
    - 2 Delivered with Bugs Found
    - 8 Development In Progress
    - 9 Pending Next Steps & Scheduling
  - Ongoing Education Opportunities for Court staff
- **v2025 Upgrade Testing – December 2025**
  - Tyler “Guided Sessions” for AOC (On Hold until September)
  - SaaS Environment for pre-testing expected in October
  - Complete Solution (on-premise) expected in December
  - Upgrade available to Pilot & EA Courts expected early-February
- **Implement Remaining 132 Courts**
  - 2026 Event 1 Kick-off in October

Project Outreach

Statewide Outreach Sessions

- ✓February 26, Vancouver
- ✓April 9, Yakima
- ✓June 30, Spokane
- ✓August 20, Olympia
- September 10, Marysville

Online System Demonstrations

- ✓March 4
- ✓July 8
- September 16
- November 4

Risks

- **System performance impacted as Live courts do more advanced work**
  - Consulting with Tyler Technologies to review configuration
- **Long defect lifecycle impacts Live courts**
  - 184 days from Open to Fix Available
  - Slows or delays CLJ's ability to pre-configure future courts
- **Some enhancements delayed beyond 2026 Event 1**
  - Workarounds in place at go-live will require re-training after go-live
- **v2025 delivery in December compresses CLJ upgrade timeline**
  - Readiness activities will start on SaaS in October and shift to On-Premise in December
  - Solution Validation and Live Court Training activities overlap between Upgrade and 2026 Event 1
  - Short timeline for Tyler Technologies to deliver needed deliver fixes ahead of go-live

Next Steps

Milestone	Date
2026 Event 1 Data Conversion Begins	August
v2025 SaaS available for pre-test	October
re:Search Go-Live (Pilot & EA Courts)	October
Kick-off with 2026 Event 1 Courts	October
v2025 Complete Solution available for testing	December
Pilot & EA Courts upgrade to v2025	February
2026 Event 1 Go-Live (A|B) on v2025	May & June
2026 Event 2 Go-Live (A|B) on v2025	September & October

Independent Quality Assurance Update

ALLEN MILLS, BLUECRANE, INC.